

FEEDBACK  
ANALYSIS  
REPORT

SESSION

2022-23



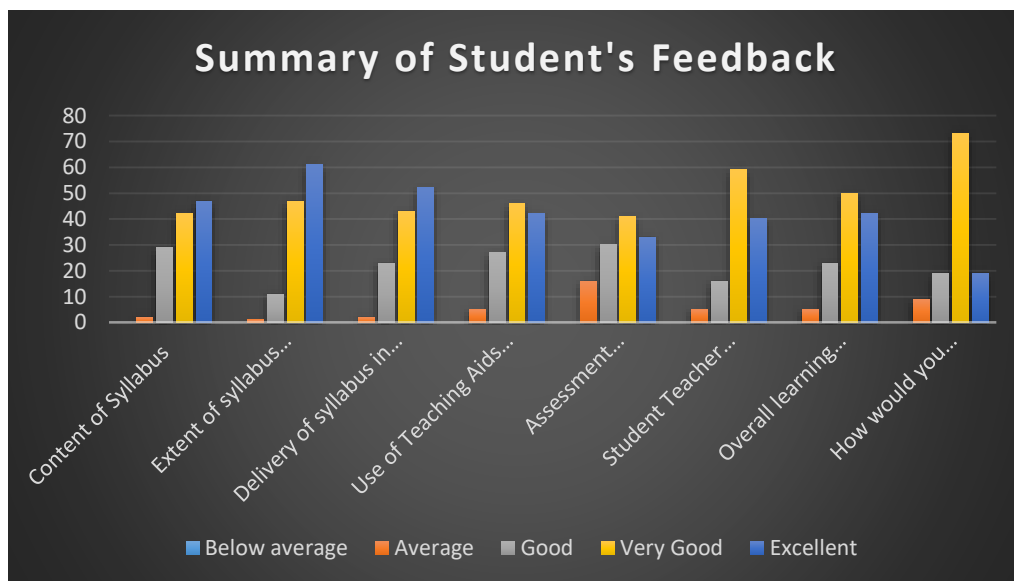
# GANGA DEVI MAHILA MAHAVIDYALAYA

NAAC accredited grade 'B'  
Lohiya Nagar, Kankarbagh, Patna  
A constituent unit of Patliputra University, Patna



## Student Feedback Response Summary (2022-23)

	Below average	Average	Good	Very Good	Excellent
Content of Syllabus	0	2	29	42	47
Extent of syllabus covered in the class	0	1	11	47	61
Delivery of syllabus in the class	0	2	23	43	52
Use of Teaching Aids and ICT	0	5	27	46	42
Assessment Experience (Quiz, Assignments etc.)	0	16	30	41	33
Student Teacher Interaction	0	5	16	59	40
Overall learning Experience	0	5	23	50	42
How would you recommend this college to others	0	9	19	73	19



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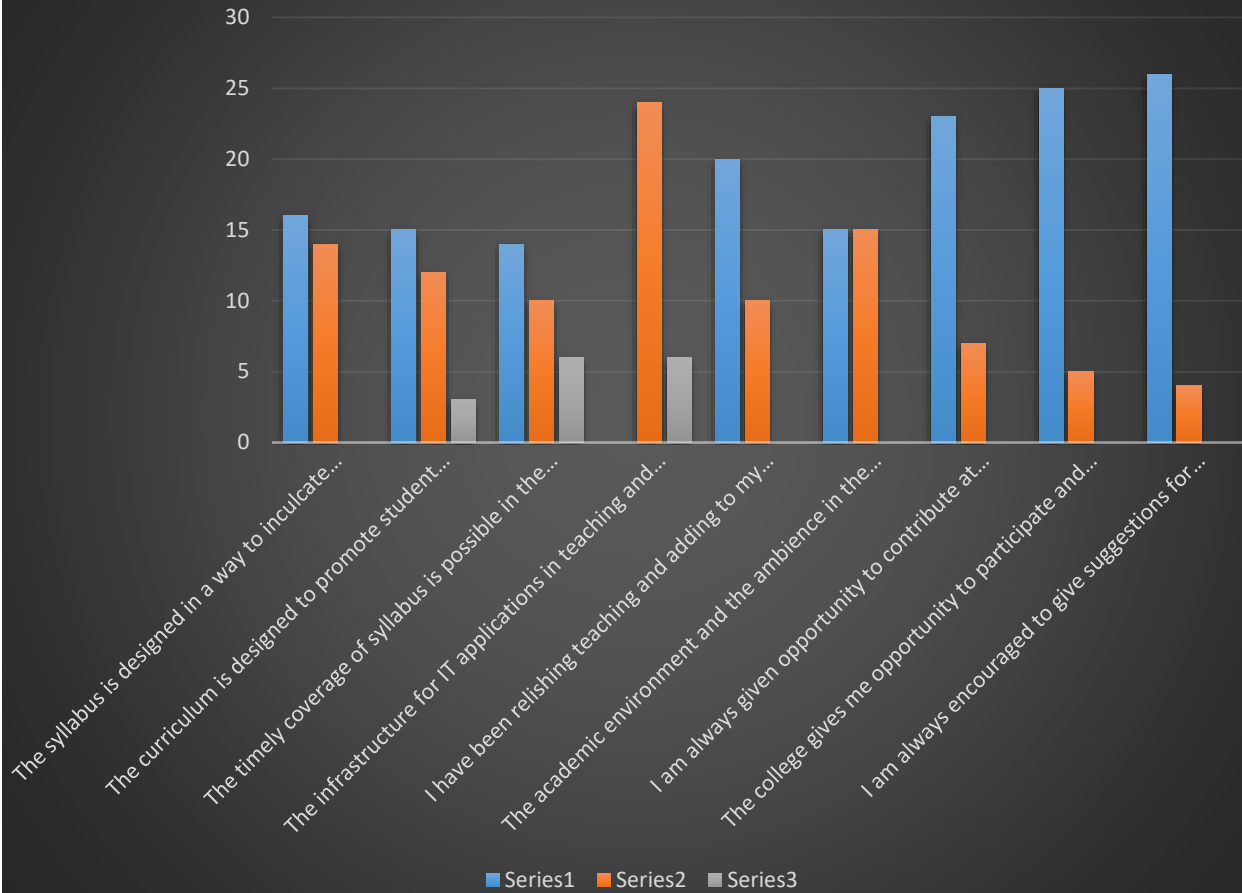
## Teachers Feedback Response Summary (2022-23)

	Strongly Agree	Agree	Partially Agree	Not Agree
The syllabus is designed in a way to inculcate scientific temper, democratic, moral, social and spiritual values in the minds of learner.	16	14	0	0
The curriculum is designed to promote student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	15	12	3	0
The timely coverage of syllabus is possible in the allotted number of teaching hours.	14	10	6	0
The infrastructure for IT applications in teaching and learning is adequate and works effectively.	0	24	6	0
I have been relishing teaching and adding to my knowledgebase in the college since my appointment.	20	10	0	0
The academic environment and the ambience in the college is highly favourable.	15	15	0	0
I am always given opportunity to contribute at various levels in conferences/ workshops organized in the college	23	7	0	0
The college gives me opportunity to participate and contribute in various committees and forum.	25	5	0	0
I am always encouraged to give suggestions for improvement in teaching and learning in the departmental meetings.	26	4	0	0

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## Summary of Feedback from Teachers



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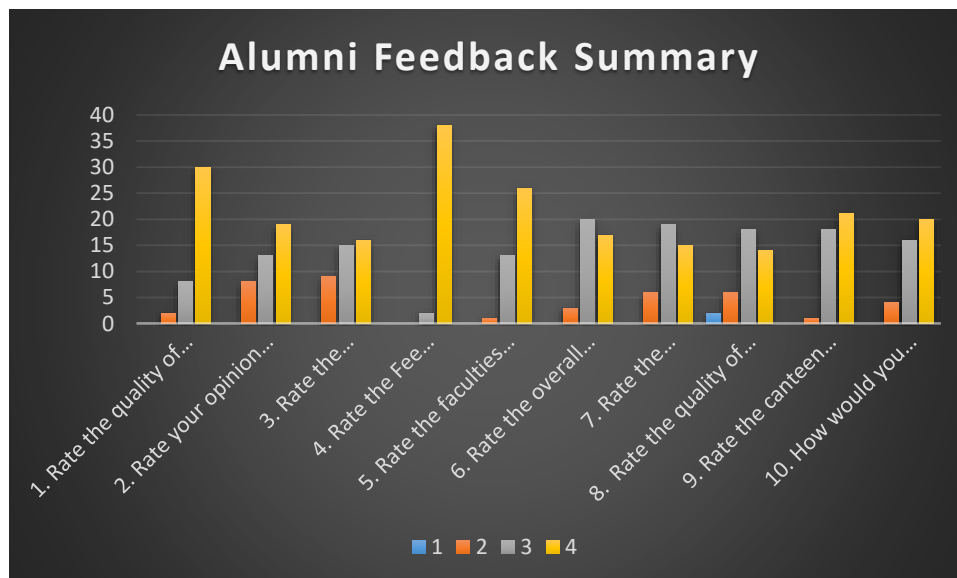
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## Alumni Feedback Response Summary (2022-23)

Alumni were asked different questions and asked to rate their experience at a scale of 1 to 4, 1 being the lowest and 4 being the highest. A summary of their responses is presented below:

Questions from Alumni	1	2	3	4
1. Rate the quality of learning you had at the college that is	0	2	8	30
2. Rate your opinion regarding laboratories, online teaching, smart classes, e-resources etc. you had experienced at UG level.	0	8	13	19
3. Rate the smoothness of Admission Procedure.	0	9	15	16
4. Rate the Fee structure of the college.	0	0	2	38
5. Rate the faculties based on their knowledge and teaching methods	0	1	13	26
6. Rate the overall environment of the college	0	3	20	17
7. Rate the infrastructure and greenery	0	6	19	15
8. Rate the quality of library and ease of access	2	6	18	14
9. Rate the canteen facility	0	1	18	21
10. How would you recommend the college to others?	0	4	16	20



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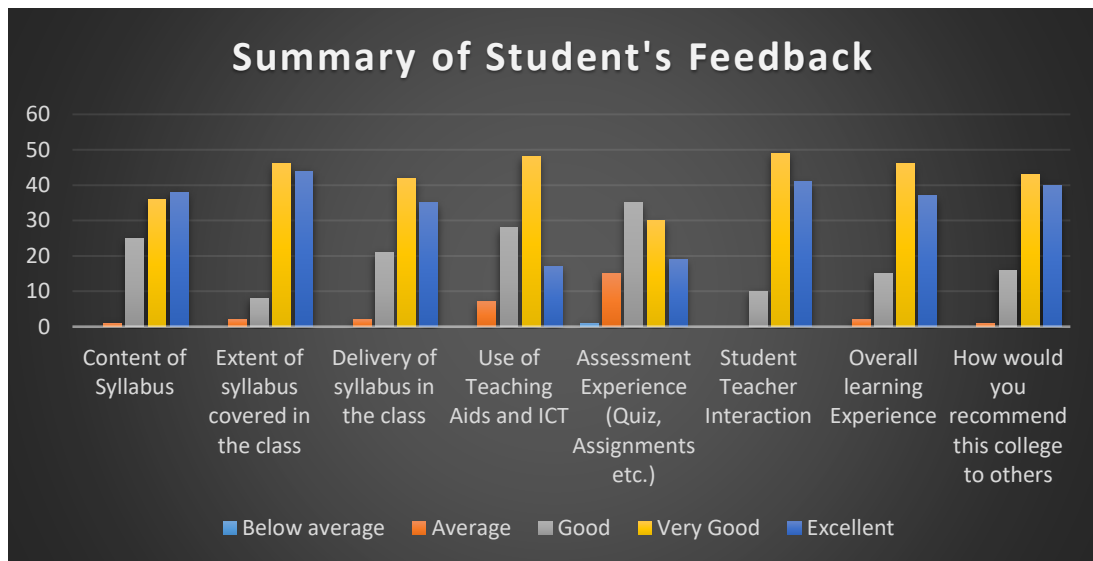
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**SESSION**

**2021-22**

## Summary of Feedback from students

	Below average	Average	Good	Very Good	Excellent
Content of Syllabus		1	25	36	38
Extent of syllabus covered in the class		2	8	46	44
Delivery of syllabus in the class		2	21	42	35
Use of Teaching Aids and ICT		7	28	48	17
Assessment Experience (Quiz, Assignments etc.)	1	15	35	30	19
Student Teacher Interaction			10	49	41
Overall learning Experience		2	15	46	37
How would you recommend this college to others		1	16	43	40



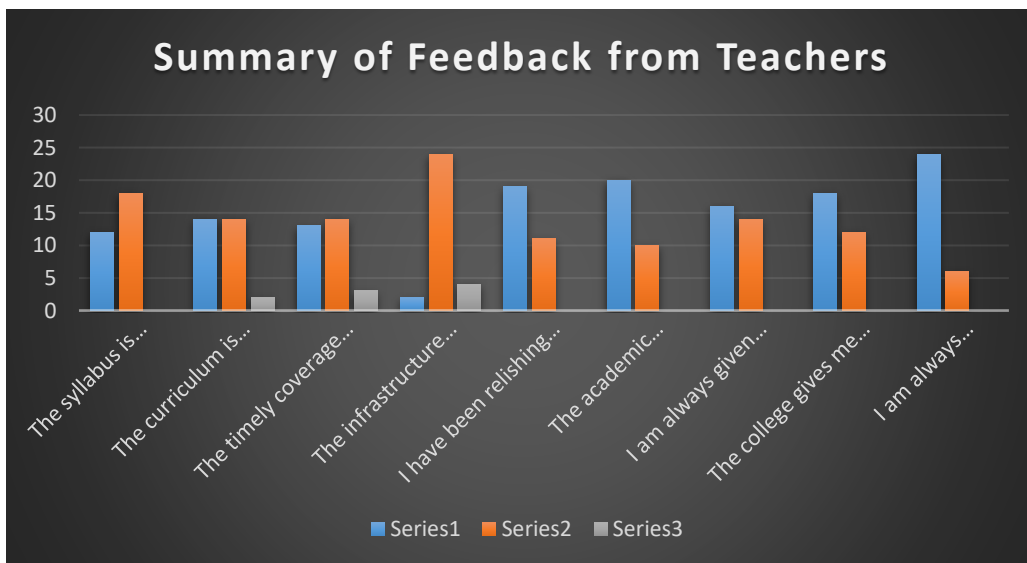
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# Summary of Feedback from Teachers

	Strongly Agree	Agree	Partially Agree	Not Agree
The syllabus is designed in a way to inculcate scientific temper, democratic, moral, social and spiritual values in the minds of learner.	12	18		
The curriculum is designed to promote student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	14	14	2	
The timely coverage of syllabus is possible in the allotted number of teaching hours.	13	14	3	
The infrastructure for IT applications in teaching and learning is adequate and works effectively.	2	24	4	
I have been relishing teaching and adding to my knowledgebase in the college since my appointment.	19	11		
The academic environment and the ambience in the college is highly favourable.	20	10		
I am always given opportunity to contribute at various levels in conferences/ workshops organized in the college	16	14		
The college gives me opportunity to participate and contribute in various committees and forum.	18	12		
I am always encouraged to give suggestions for improvement in teaching and learning in the departmental meetings.	24	6		



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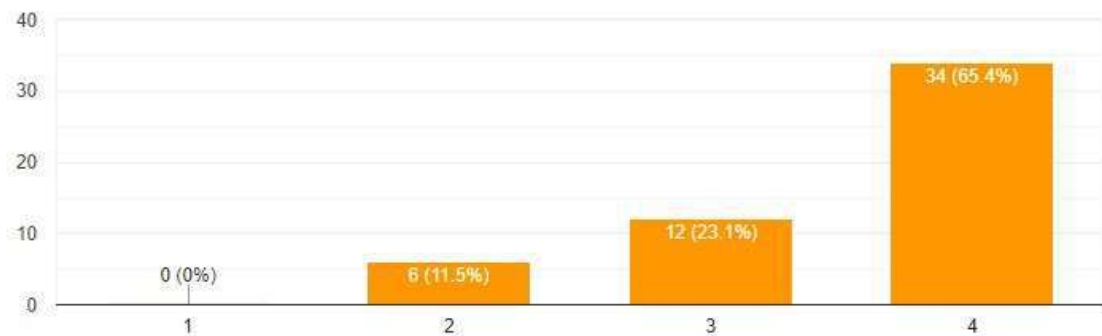


## Alumni Feedback Response Summary

Alumni were asked different questions and asked to rate their experience at a scale of 1 to 4, 1 being the lowest and 4 being the highest. A summary of their responses is presented below:

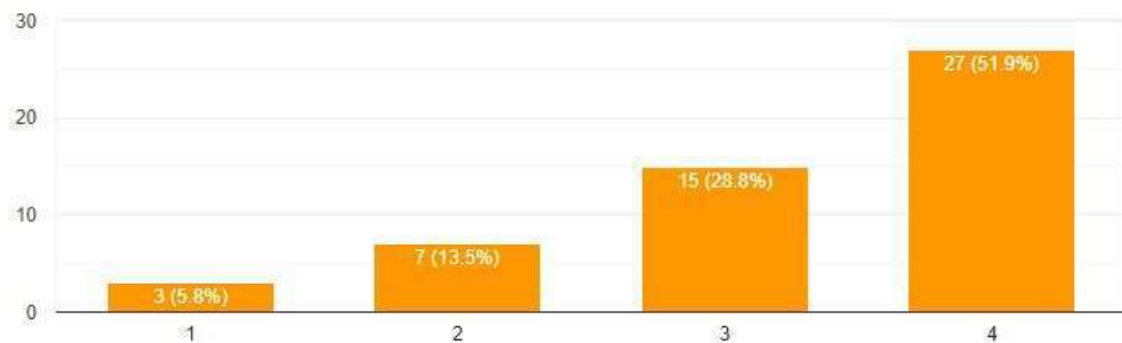
1. Rate the quality of learning you had at the college that is useful in your career.

52 responses



2. Rate your opinion regarding laboratories, online teaching, smart classes, e-resources etc. you had experienced at UG level.

52 responses

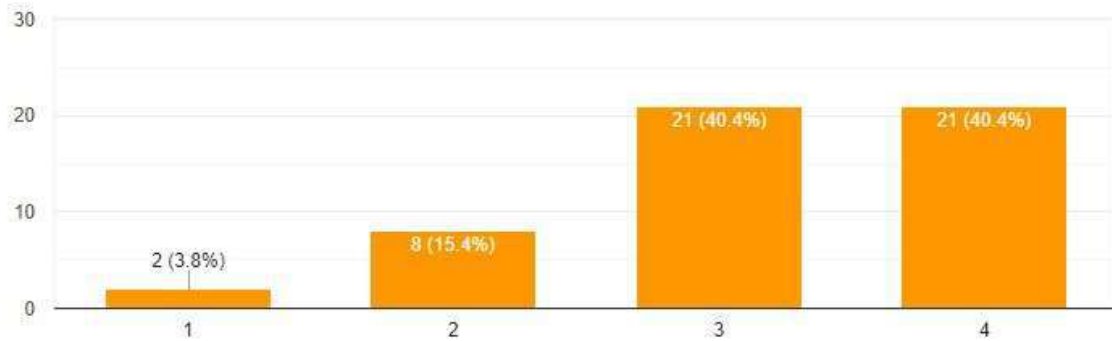


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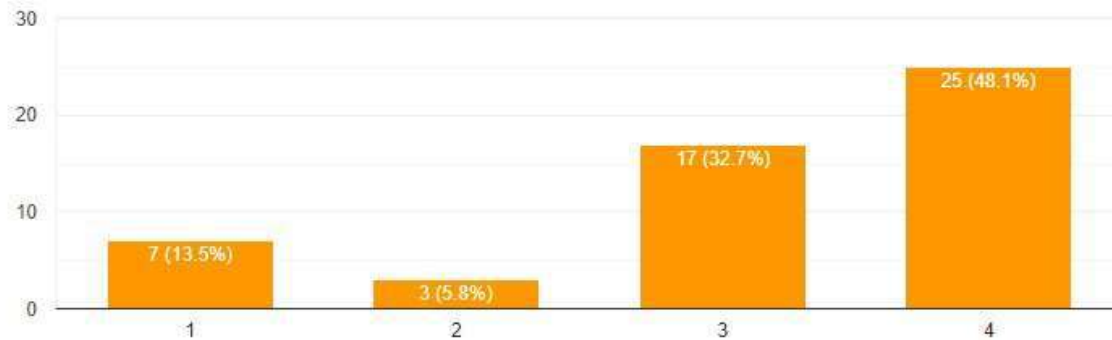
3. Rate the smoothness of Admission Procedure.

52 responses



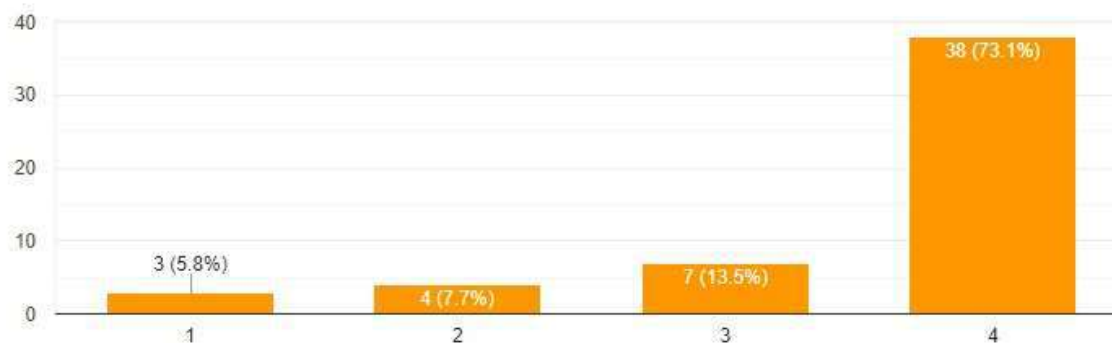
4. Rate the Fee structure of the college.

52 responses



5. Rate the faculties based on their knowledge and teaching methods

52 responses

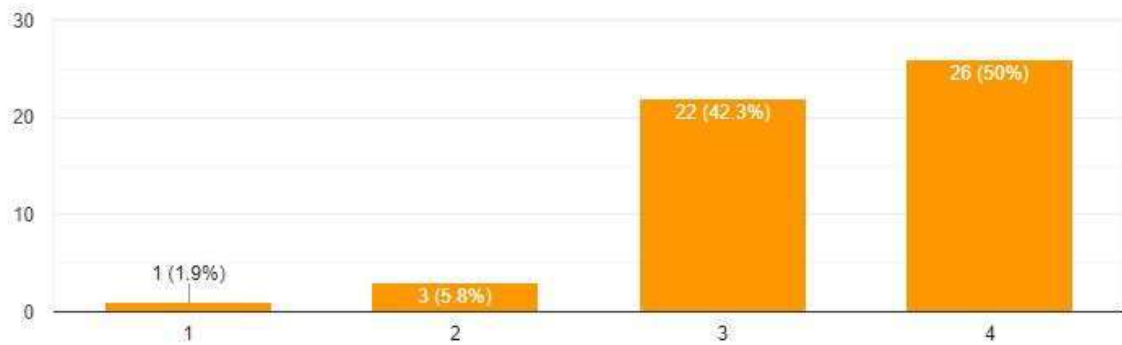


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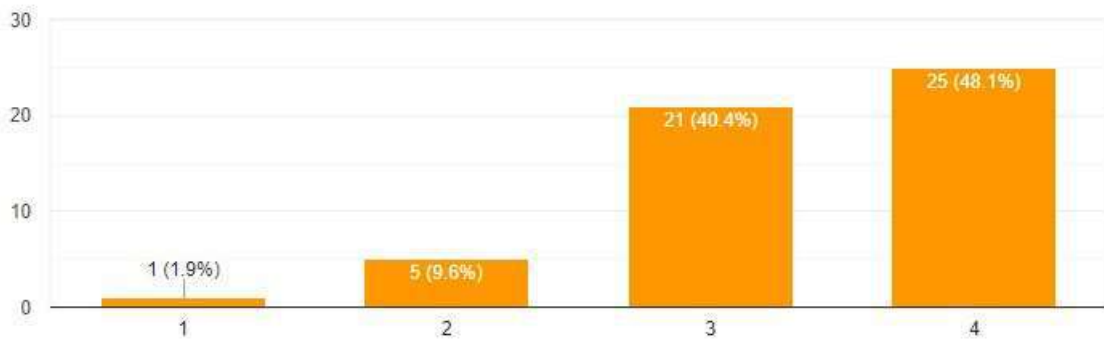
6. Rate the overall environment of the college

52 responses



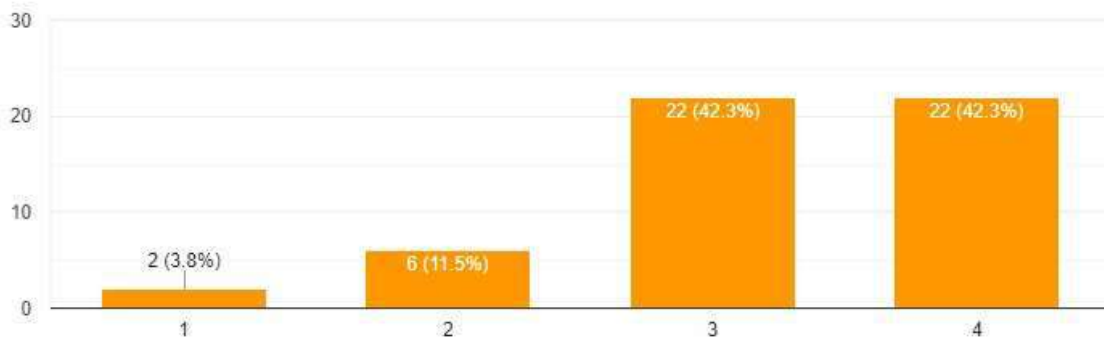
7. Rate the infrastructure and greenery

52 responses



8. Rate the quality of library and ease of access

52 responses



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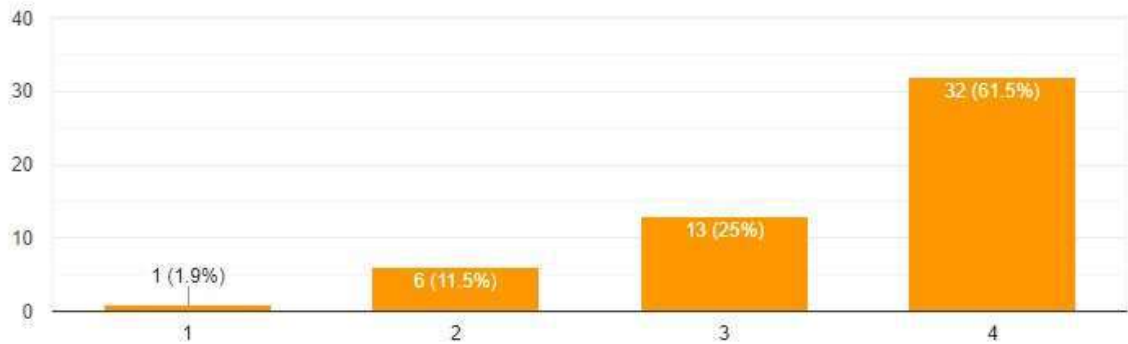
### 9. Rate the canteen facility

52 responses



### 10. How would you recommend the college to others?

52 responses



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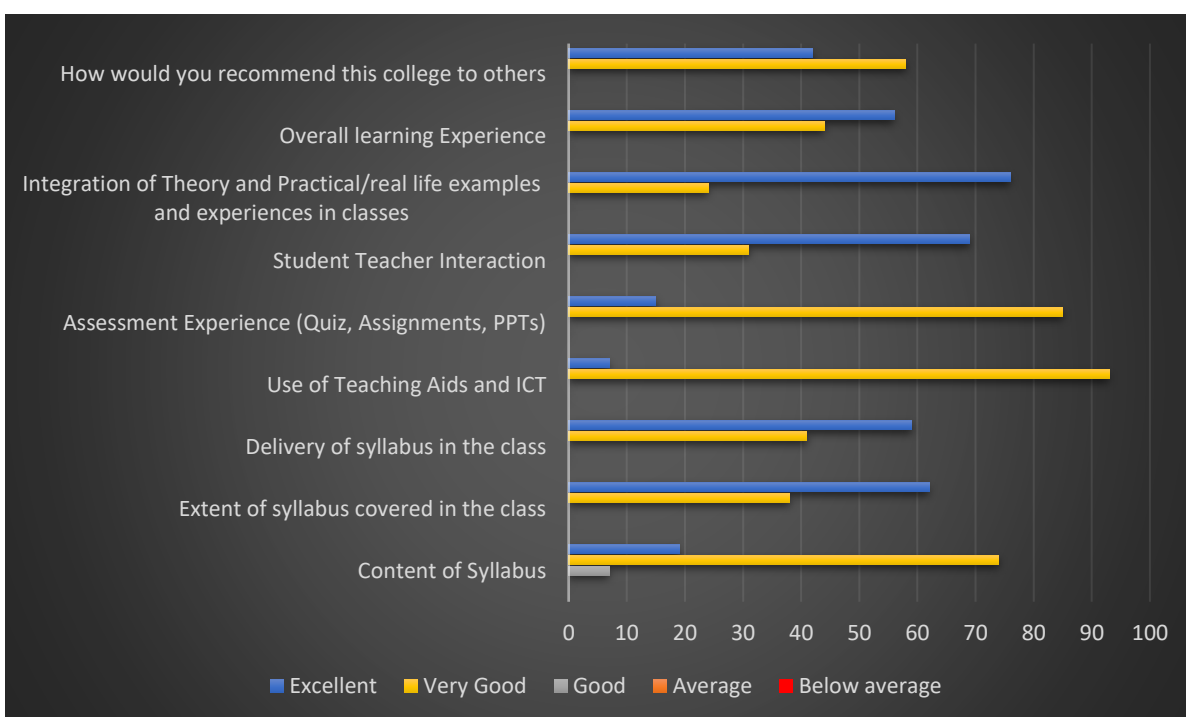
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**SESSION**

**2020-21**

## Feedback Summary of Student's Feedback (2020-21)

Questions	Below average	Average	Good	Very Good	Excellent
Content of Syllabus	0	0	7	74	19
Extent of syllabus covered in the class	0	0	0	38	62
Delivery of syllabus in the class	0	0	0	41	59
Use of Teaching Aids and ICT	0	0	0	93	7
Assessment Experience (Quiz, Assignments, PPTs)	0	0	0	85	15
Student Teacher Interaction	0	0	0	31	69
Integration of Theory and Practical/real life examples and experiences in classes	0	0	0	24	76
Overall learning Experience	0	0	0	44	56
How would you recommend this college to others	0	0	0	58	42



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SESSION

2019-20





## GANGA DEVI MAHILA MAHAVIDYALAYA



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### Student Feedback Form (2019-20)

Sl. No	Questions	Below average	Average	Good	Very Good	Excellent
1.	Content of Syllabus	0	8	20	42	30
2.	Extent of syllabus covered in the class enhancement of learning	0	2	12	44	42
3.	Delivery of syllabus in the class	0	0	24	41	35
4.	Use of Teaching Aids and ICT	0	20	39	28	13
5.	Assessment Experience (Quiz, Assignments etc.)	0	3	20	45	32
6.	Student Teacher Interaction	0	0	18	42	40
7.	Overall learning Experience	0	5	20	45	30
8.	How would you recommend this college to others	0	5	15	45	35

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Teacher's Feedback Form (2019-20)

Qus.No.	Questions	A	B	C	D
1.	The syllabus is designed in a way to inculcate scientific temper, democratic, moral, social and spiritual values in the minds of learner.	Strongly Agree 18	Agree 20	Partially Agree 2	Not Agree 0
2.	The infrastructure for IT applications in teaching and learning is adequate and works effectively.	Strongly Agree 13	Agree 15	Partially Agree 12	Not Agree 0
3.	The academic environment and the ambience in the college is highly favourable.	Strongly Agree 18	Agree 22	Partially Agree 0	Not Agree 0
4.	The college gives me opportunity to participate and contribute in various committees and forum.	Strongly Agree 13	Agree 25	Partially Agree 2	Not Agree 0
5.	The timely coverage of syllabus is possible in the allotted number of teaching hours.	Strongly Agree 15	Agree 25	Partially Agree 0	Not Agree 0

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### Alumni Feedback Form (2019-20)

Qus.No.	Questions	A	B	C	D
		Very Good	Good	Satisfactory	Fair
1.	Rate the quality of learning I had at the college is useful in my career.	7	8	10	0
2.	Rate your opinion regarding laboratories, library, e-resources etc you had experienced at UG/PG level.	8	12	5	0
3.	Faculty	20	5	0	0
4.	Environment	15	10	0	0
5.	Infrastructure & Laboratory facilities	10	12	3	0
6.	Library	8	12	5	0
7.	Overall Rating of the College	9	13	3	0

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**Parents Feedback Form (2019-20)**

Qus.No.	Questions	A	B	C	D
		Strongly Agree	Agree	Partially Agree	Not Agree
1.	Parent Teacher Meeting is periodically conducted	15	10	0	0
2.	Do you like academic excellence of the teachers and the mode of the conducting the course	12	12	1	0
3.	Are you satisfied with the overall infrastructure of the college	12	10	3	0
4.	Overall satisfied with the college	14	9	2	0

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## 1.4.2 Action taken report of the Institution on feedback report (2022-23)

The feedback targets following different content for different stakeholders.

1. For students, it addressed curriculum and its learning related issues in terms of quality, competence, skills and professionalism. This feedback also considers other issues like delivery of curriculum by teachers.
2. For teachers, the feedback addressed issues like suitability of the course and its need base, outcomes of the curriculum, relationship with course content and corresponding reference material, availability of reference materials in terms with curriculum, evaluation methods and curriculum delivery, etc.
3. For alumni, it aimed for responses on adequateness of courses curriculum, sufficiency of syllabus content in context of current professional standards and curriculum design in context of development of self-directed learning and problem solving approach.

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## Session 2022-23

### Action taken on student's feedback :

Content of Syllabus	The content of syllabus is marked Excellent and very Good by 39% and 35% students, respectively. Percentage of students marking the syllabus Excellent has increased primarily owing to commencement of PG courses which have a CBCS based and a comprehensive syllabus. GDMM is ready to adopt the CBCS in UG as well. NEP is being implemented from year 2023 and it will further improve the Syllabus content and quality.
Extent of syllabus covered in the class	Approximately 90% students rated it Very Good and above. In her meeting with teachers, the principal appreciated them and instructed to maintain the approach.
Delivery of syllabus in the class	Approximately 80% students were happy (Very Good and above). Blended learning has been emphasized in recent years. All the teachers were encouraged to make the teaching more interesting through use of ICT tools, blended learning, use videos etc.
Use of Teaching Aids and ICT	ICT facilities will be increased to meet the demands which has increased, especially in departments where PG courses have started.
Assessment Experience (Quiz, Assignments etc.)	Assessment experience has improved as the Internal Exams of PG courses hold 30% weightage in overall score of students. For UG students also the experience will get better as

	from 2023 CBCS is going to be implemented and the Internal exams will have certain value in terms of marks.
Student Teacher Interaction	Students were happy regarding these points.
Overall learning Experience	The standards will be maintained.
How would you recommend this college to others	

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## Session 2022-23

### Action taken on Teacher's feedback:

- Teacher's response regarding curriculum has improved as PG courses have an updated and comprehensive syllabus. This is expected to further get better with implementation of new UG curriculum as per NEP 2020.
- Teachers were encouraged to do refresher course/ FDP/ workshops on NEP and keep themselves updated.
- The institution encourages the teachers to look into the needs and responses of the students as well to bolster the teaching-learning process.
- The ICT infrastructure will be improved further.
- The university is subscribing INFLIBNET services which will be available to all the colleges. Teachers will be able to access e-books under N-LIST and e-Shodh Sindhu consortium. Related training will be provided to the teachers and students as and when needed.
- Most of the respondents feel that the institutional bodies accommodate a variety of perspectives and decision making is generally done in a democratic manner after long discussions and deliberations are conducted through formal and informal channels.
- Teachers expressed satisfaction with the availability of academic freedom and feel that they are able to innovate within the framework of prescribed syllabus and organize seminars, talks etc.
- The college is satisfied with its performance in this parameter as most of the respondents have expressed that the Departmental Environment is supportive and democratic and colleagues share a good rapport that facilitates a conducive work culture. This will be maintained.

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## Session 2022-23

### Action taken on Alumni feedback:

- The college shall continue striving to incorporate innovative practices to enhance the holistic development of all students.
- The teaching will be made more interesting through use of ICT tools, blended learning, use videos etc.
- Library has been updated employing LMS in the library. Students are made aware of free resources like e-PG pathshala, pubmed central etc. Students are encouraged to explore the virtual laboratory options.
- Admission procedure needs to be simplified and the university is already trying to do so. However, this is the year of NEP implementation. Therefore, teachers will be readily available to guide the students about different subject options to make the admission process smooth.
- Placement Cell has focused on imparting professional skills to the students through personality development workshops from giants in the field like TIMES group and Mahindra group. It will try to attract companies/organizations to facilitate on campus placement.
- Alumni participation in college in different ways will be increased.

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### Action taken on student's feedback:

Content of Syllabus	The content of syllabus is marked Very Good or above by 74% students. CBCS is going to be implemented in near future updating the syllabus further
Extent of syllabus covered in the class	More than 90% students rated it Very Good and above. In her meeting with teachers, the principal appreciated them and instructed to maintain the approach.
Delivery of syllabus in the class	Although 77% students were happy (Very Good and above), teachers were instructed to make the teaching more interesting through use of ICT tools, blended learning, use videos etc.
Use of Teaching Aids and ICT	ICT facilities will be increased and teachers were provided a training and instructed to maximize the use of ICT tools to make teaching more effective.
Assessment Experience (Quiz, Assignments etc.)	This point needs improvement. Teachers were asked to increase student participation in group discussion, Quizzes, assignments in addition to the monthly unit test.
Student Teacher Interaction	Students were happy regarding these points. The standards will be maintained.
Overall learning Experience	
How would you recommend this college to others	

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## Session 2021-22

### Action taken on Teacher's feedback:

- The institution encourages the teachers to look into the needs and responses of the students as well to bolster the teaching-learning process.
- It encourages them to keep updating themselves in their respective disciplines by participating in FDPs, Seminars, Workshops.
- To strengthen the ICT infrastructure in near future.
- Workshops, FDPs, and Follow up sessions to be attended by teachers so that they can stay updated and orient their pedagogical methodologies accordingly.
- New additions of books, subscriptions and links to access e-resources will be procured. The information will be periodically disseminated to both students and faculty.
- Most of the respondents feel that the institutional bodies accommodate a variety of perspectives and decision making is generally done in a democratic manner after long discussions and deliberations are conducted through formal and informal channels.
- Teachers expressed satisfaction with the availability of academic freedom and feel that they are able to innovate within the framework of prescribed syllabus and organize seminars, talks etc.
- The college is satisfied with its performance in this parameter as most of the respondents have expressed that the Departmental Environment is supportive and democratic and colleagues share a good rapport that facilitates a conducive work culture. This will be maintained.

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KANKARBAGH, PATNA-20



# GANGA DEVI MAHILA MAHAVIDYALAYA

NAAC accredited grade 'B'  
Lohiya Nagar, Kankarbagh, Patna  
A constituent unit of Patliputra University, Patna



## Session 2021-22

### Action taken on Alumni feedback:

- The college shall continue striving to incorporate innovative practices to enhance the holistic development of all students.
- The teaching will be made more interesting through use of ICT tools, blended learning, use videos etc.
- Laboratories and library facilities will be improved through purchase of required items for the labs and book/journal subscription for the library.
- Admission procedure needs to be simplified and the university is already trying to do so. Meanwhile, we will provide assistance through help desks at our college during admissions.
- Placement Cell will be advised to be more responsive to students' needs and keep them aware about the activities that they organize through different channels. The number of placement initiatives will be increased.
- Alumni participation in college in different ways will be increased.

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## Action taken report of the Institution on Student feedback report (2020-21)

Content of Syllabus	The content of syllabus is marked Very Good and above by 93% students. The syllabus is updated at the University level. At college level, we try to enrich the contents by providing student centric teaching-learning experience.
Extent of syllabus covered in the class	Even though Covid pandemic hit hard, both students and teachers were quick to adapt to the online teaching-learning.
Delivery of syllabus in the class	Syllabus was effectively delivered through Google Meet, e-content portal, Zoom etc Online platform usage will be continued for effective delivery of syllabus as and when required.
Use of Teaching Aids and ICT	BCA department had trained teachers in using videos and other materials while using the online teaching interface. More training session will be carried out if required.
Assessment Experience (Quiz, Assignments etc.)	Class tests were taken in online mode through Google forms or even orally in classes where number of students was less.
Student Teacher Interaction	Students were happy regarding these points. In tough times of Covid teachers went above and beyond and were available on WhatsApp and calls to their students.
Overall learning Experience	
How would you recommend this college to others	

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## Action Taken Report 2019-2020

Action taken report of the Institution on feedback

The feedback targets following different content for different stakeholders.

The college obtained feedback on design and review of syllabus from various stakeholders namely students, parents, teachers and alumni to improve the process of teaching learning. The feedback was obtained on structured questionnaire the data was also analyzed and a feedback report was prepared to gain insights into the areas where improvements were needed. On the basis of feedback obtained following actions were taken to include the improvements suggested by various stakeholders.

Action taken on student's feedback:

Recommendation	Action taken
Content of Syllabus	The content of syllabus is marked Very Good or above by 72 % students. CBCS is to introduced in near future making it more interdisciplinary and making the teaching pedagogy more experiential.
Extent of syllabus covered in the class and enhancement of learning	More than 86% students rated it Very Good and above. The head of the institution appreciated the efforts of the teachers. The faculty members started conducting classes through Zoom/ Google meet.
Delivery of syllabus in the class	Although 76% students were happy (Very Good and above), 24% were satisfied with the delivery of the syllabus. Teachers were instructed to make the teaching more interesting through use of ICT tools, blended learning, use videos etc. Since March 21st,

	2020 digital content, scanned copies of notes of the teachers, video lectures were started to being uploaded on college Website under “e-content” on regular basis, these were also sent to the university as well as for uploading on ‘PPU website’.
Use of Teaching Aids and ICT	ICT facilities were enhanced. Online classes: From 2nd week of April, 2020, online classes were started in all streams like Science, Social Sciences, Humanities, Vocational Courses etc. Before start of online lectures, necessary preparation was made.
Assessment Experience (Quiz, Assignments etc.)	Teachers were asked to increase student participation in group discussion, speech, debate and assignments in addition to the monthly unit test.
Student Teacher Interaction Overall learning Experience How would you recommend this college to others	Students were content and gave an excellent response. Efforts been made to interact with students to ensure the maintenance of the current standard.

*Mansi Behera*  
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### **Action taken on Teacher's feedback:**

For teachers, the feedback addressed issues like suitability the course and its need base, outcomes of the curriculum, relationship with course content and corresponding reference material, availability of reference materials and evaluation methods, etc.

1. It has been opined by more than 50% of the faculty members that the college encourages teachers to arrange and participate in seminars, conferences and workshops regularly.
2. The teachers are adequately satisfied with the availability of effective teaching aids and research atmosphere.
3. More than 90% of the teachers feel that the college authority encourages them to not only attend seminars but also to organize them.
4. The faculty members are happy with the examination and evaluation procedure.
5. The suggestions included organising students' seminar, use of ICT to be made mandatory, improve infrastructural facilities relating to research. The authority is making effort to provide space to the research oriented faculty members.
6. The college authority has made efforts to start PG courses in six departments as well to start B. Com program in the near future.

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**Action taken on Alumni feedback:**

For alumni, it aimed for responses on adequateness of courses curriculum, sufficiency of syllabus content in context of current professional standards and curriculum design in context of development of self-directed learning and problem solving approach.

<b>Recommendation</b>	<b>Action taken</b>
Separate smart class required.	The college authority has made all efforts to start smart class in near future.
Frequent alumni interactions can be arranged.	The college has planned to conduct more alumni meets from group of alumnus and individuals.
More exposure to field visits in curriculum	All the teachers were notified about the issue and they were encouraged to have more field visits as a part of their curriculum.

More than 30% alumni responded excellent in terms of adequateness of courses offered in the program and 31% responded it was very good. In terms of competence and support offered by teachers during the course more than 40% responded excellent.

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**Action taken on Parents feedback:**

The institution regularly collects feedback on curriculum from parents who are one of the important Stakeholders of our institution. Parent Teacher Meeting is periodically conducted and their suggestions are regularly obtained and analyzed. The college is happy to note that an overwhelming number of them are happy with the institution. Many of them appreciated the strengths of the institution in terms of the academic excellence of the teachers and the mode of the conducting the course. There were some creative suggestions as well. The suggestions to include more counselling session and excursions and field trips will be seriously pursued.

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## **Action Taken Report 2018-2019**

### **Action taken report of the Institution**

IQAC ensures to mandatorily collect feedback from stakeholders- students, teachers, alumni and parents ever year. It collects and analyse the feedbacks from different stakeholders and submit action taken report to the appropriate bodies.

For students, it addressed course content and effective communication from teachers, teaching learning process and evaluation, infrastructural arrangements and laboratories and equipments.

### **Action taken on student's feedback:**

In terms of course content and effective communication from teachers more than 80% students responded positively while less than 20% displayed disagreement. Overall the students were happy with the extent of syllabus covered in the class. Although only 40% were satisfied with the use of ICT tools in delivery of lectures. The authority took cognizance of this and has made necessary arrangements for the same. As far as infrastructural arrangements are concerned the response was satisfactory and recommendation were presented for more toilets and a functional canteen. The concerned authority has made note of this and strives have been made to address the grievance of students. Overall students were happy with the teaching learning process and evaluation. They demanded for more lab equipments and necessary arrangements are being done.

### **Action taken on Teacher's feedback:**

For teachers the feedback addressed student's participation, discipline and creativity. Whether they promoted intellectual discussion in the class and is the overall environment of the college conducive to learning activities and research. It also addressed whether the college supports your pursuit of research and innovation.

More than 78% of teachers rated very good in terms of student's participation, discipline and creativity. In terms of promotion of intellectual discussion in the class more than 88% responded positively. The overall environment of the college was said to be conducive to learning activities and research by more than 70% of the faculty members. There was recommendation for department rooms and better library facilities. The authority has given instructions to take cognizance of the following demands and necessary arrangements are to be made in the given

resources. It response to whether the college supports your pursuit of research and innovation they responded satisfactorily and made demands for better ICT tools, WIFI and other research tools. The principal of the college has made necessary arrangements for better WIFI facilities and training for the faculty in ICT.

**Action taken on Alumni feedback:**

For alumni, it aimed for responses on

1. Development activities organized by the college for overall development
2. to rate the adequacy/ facilities of sports during your tenure as a student
3. whether they were willing to contribute to the development of the college
4. how do you wish to contribute to the development of the college
5. How do you find the relevance of the curriculum of your degree in relevance with higher studies?

Alumni rated from 72% to 77% - Excellent, from 15% to 22% rated Very Good, from 2% -to 5% rated Good, from 2% to 5% rated Average, 0% 0% rated Poor.

The college has taken sets to enhance participation of alumni in college activities and events. Alumni contribution and participation has increased. Prepared a plan to conduct lectures beyond the syllabus to cover recent trends. Faculty and student participation in research activities has increased. More new games have been introduced in sports activities.

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